

# **TransUnion Audience Buying Guide**

Consumer Finance and Small Business Audiences



In-market Demographics Personal Loans Credit Card Auto Mortgage Property Insurance Small Business Reach over 163M consumers, 25M small businesses and 76M small business owners and executives with audiences from TransUnion.

TransUnion® has been a trusted source of consumer finance-related and small business data for over 40 years.

Let us show you what's possible.

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www.transunion.com/audiences

- According to eMarketer, the U.S. financial services industry will spend an estimated \$5.75 billion on display advertising in 2018.<sup>1</sup>
- The financial services industry will make up about 12% of total digital ad spending.<sup>1</sup>
- Small businesses spend on average 46% of their marketing budget on digital marketing.<sup>2</sup>
- 59% of small businesses said marketing on social networks, such as Facebook, LinkedIn and Twitter will be their primary spending focus.<sup>2</sup>

ransUnion Audience Buying Guide

ALL

#### **ABOUT OUR AUDIENCES**

Let us help you power your digital campaigns to discover your ideal prospects.

Use our consumer finance audiences to target prospects more likely to respond to a given promotion across categories, such as credit card, auto, mortgage, property and insurance.

Take advantage of TransUnion's small business audiences which allow you to target over 76 million small business owners and executives.

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#### **HOW WE DO IT**

- TransUnion audiences are based on actual financial information from nearly every market-active consumer in the country.
- Our consumer finance audiences are aggregated and depersonalized using ZIP+4 micro-geographies to achieve a high level of targeting effectiveness while maintaining regulatory compliance.



#### **NEW AUDIENCES FOR 2018**

#### **CONSUMER AUDIENCES**

#### PERSONAL LOANS

• Use our new TransUnion audiences to address one of the fastest-growing categories in financial services-personal loans.

#### CONSUMER PROPERTY

 Target consumer audiences based on property-related attributes like occupant type (first-time and recent home buyers, owner vs. renter), physical property characteristics (square footage, dwelling type, etc.) and transaction information (recent mortgage borrower, purchase vs. refinance, purchase price, investment property, etc.).

#### SMALL BUSINESS AUDIENCES

#### SMALL BUSINESS OWNERS BY CREDIT TIER

• Target small business owners likely to meet your financial criteria using our Small Business Credit Tier audiences.

#### FINANCIAL STATUS & COMMERCIAL PROPERTY

• Target commercial audiences by financial status (net worth and financial health propensity), as well as property ownership type (lease vs. own), commercial auto and mortgage loan propensity.



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#### TRANSUNION DIFFERENCE

#### 40+ installations 20M+ 500M of data growing 25% annually countries 00K 600+ 23 consumer files monitored daily 00K 600+ 23 consumer files monitored daily 00K active solutions credit histories active solutions credit active

#### DATA YOU CAN TRUST

- Rest assured knowing TransUnion audiences are created from reliable sources of consumer finance-related and small business data.
- Our data is not comprised of data from panels, surveys or online behavior.
- We source data from over 90,000 reliable, primary sources that include finance-related information and public records for both consumers and small businesses.

Financial services industry leaders look to TransUnion for our expertise in consumer and small business data.



**5** of the Top 5 Credit card issuers

- **14** of the Top 15 Insurance carriers
- 25 of the Top 25 Auto lenders

**5** of the Top 5 Wireless providers Let TransUnion help you identify the audiences more likely to respond to your message.



The key to precision targeting consumer finance audiences is to ensure the data being used is derived from primary sources and linked to online users with a high degree of confidence.  $\bigcirc$ 

Identify audiences that are most likely to act on a product or promotion.



Suppress audiences unlikely to act on a product or promotion to avoid wasting marketing dollars.

### **Consumer Audiences**



(\$ Mortgage







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### **Small Business Audiences**



# Consumer Audiences

How do you reach the right consumers with your financial services offers?

TransUnion curates hundreds of consumer finance audiences that you can use to meet your specific campaign goals.

Reach consumers *before* they make their final decision.

#### A few TransUnion definitions before you get started.

# High-income consumer

Consumers in a geographical area with average estimated household income over \$100,000.

# In-market propensity

Likelihood of consumer to be in-market for new products within a defined time period, usually three months.



#### **TRY THESE ON FOR SIZE**

Audiences likely to be in-market for new financial service products

#### **IN-MARKET AUDIENCES**





Measures average likelihood to be in-market for an unsecured installment loan within the next three months.

#### Credit card propensity

Measures average likelihood to be in-market for a new credit card account within the next three months.



#### Mortgage loan propensity

Measures average likelihood to be in-market for a mortgage within the next three months.



Measures average likelihood to be in-market for a home equity loan within the next three months.

### **Auto loan** 귣 ờ propensity

Measures average likelihood to be in-market for an auto loan within the next three months.

### Auto refinance propensity

Measures average likelihood to be in-market for an auto refinance loan within the next six months

## Demographic & Aggregated Credit Tier Audiences

#### Aggregated credit tiers

Prime to super prime-4th quartile Near prime to prime-3rd quartile Subprime to near prime-2nd quartile Subprime-1st quartile

Measures average, aggregated credit scores of consumers, based on credit scores across a geographical area (ZIP+4).

#### Age

Consumer age ranges

19-24 • 25-34 • 35-44 • 45-54 55-64 • 65-74 • 75+

#### Gender

Male • Female

#### Households with children

Indicates presence of children in the household

Ages 0-3 • Ages 4-6 • Ages 7-9 Ages 10-12 • Ages 13-18



#### Education

Indicates the highest level of education achieved

High school graduates Some college College graduates Graduate school graduates

### TransUnion CreditVision<sup>®</sup> Income Estimator

- CreditVision Income Estimator uses algorithms and modeling attributes to estimate average household adjusted gross income within a ZIP+4 micro-geography.
- CreditVision Income Estimator uses five different scorecards to more accurately segment household income based on consumer finance-related data.
- CreditVision Income Estimator models are validated using a sample of anonymized IRS 1040 tax returns.

#### CreditVision Household Income Estimator

Measures average estimated household income ranges of consumers in a geographical area (ZIP+4).

Less than \$50,000 \$50,000-\$74,999 \$75,000-\$99,999 \$125,000-\$124,999 \$125,000-\$149,999 \$150,000-\$174,999 \$175,000-\$199,999 \$200,000+ A broader view of income means deeper insight for you. Our model goes far beyond wages and salaries to capture multiple income sources, including:

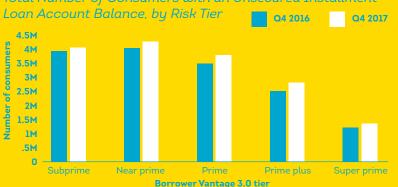
Investment income Alimony Business income IRA distributions Pensions and annuities Real estate income Unemployment compensation Social Security benefits

### PERSONAL LOAN FAST FACTS

Q4 2017 personal loan balances reached an all-time high since 2009, and this quarter saw the lowest level of year-end delinquencies since the recession. As a result, there is an expectation that loan volume will pick up in 2018 as credit unions and banks begin to further focus on this healthy personal loan market.<sup>3</sup>

- Total balances grew by 14.3% yearover-year in Q4 2017 to reach a new high of \$116.9 billion, driven by the higher proportion of originations to prime and above-prime consumers.<sup>3</sup>
- The total number of consumers with unsecured personal loans increased by 7.1% year-over-year for Q4 2017.<sup>3</sup>
- The percentage of borrowers with serious delinguencies (60+ days past due) declined to 3.3% from 3 8% in O4 2016 This represents the lowest year-end account and borrower-level delinguencies seen since The Great Recession <sup>3</sup>

<sup>3</sup>TransUnion Financial Services Industry Insights Report Q4, 2017.



# Total Number of Consumers with an Unsecured Installment



#### **Campaign Strategy Recommendation**

With the higher proportion of unsecured installment loan originations coming from prime and above-prime consumers, lenders may consider targeting consumers likely to fall into these tiers to improve effectiveness of personal loan acquisition campaigns.

# Personal Loan Audiences

# Personal loan in-market propensity

Likelihood of a consumer to be in-market for an unsecured installment loan within the next three months.

#### Amount of prepayments (overpayments) on loans

Average total amount prepaid on installment loans in the past 12 months.

#### Number of prepayments (overpayments) on loans

Average number of times installment loans were prepaid in the past 12 months.





### Use Case PERSONAL LOAN

#### Your campaign goal

Acquire new customers for personal loan products.

#### Your ideal prospects

- Consumers most likely to be in-market for a personal loan.
- Consumers who fall within a specified average aggregated credit tier.

#### Personal Loan In-market Propensity



#### Average Aggregated Credit Tiers

| Quartile | 1st Quartile | 2nd Quartile | 3rd Quartile | 4th Quartile |
|----------|--------------|--------------|--------------|--------------|
| Credit   | Subprime     | Subprime to  | Near prime   | Prime to     |
| tier     |              | near prime   | to prime     | super prime  |

### **CREDIT CARD FAST FACTS**

As consumer confidence and spending remain strong, the number of consumers with access to general-purpose credit cards remains at an all-time high. A decrease in originations was driven by continued pullback in high-risk credit tiers, likely in response to increasing delinquency rates.<sup>3</sup>

- The number of consumers with access to bankcards grew by 2.1% year-over-year, reaching an all-time high of 174.5 million consumers in Q4 2017.<sup>3</sup>
- Consumer confidence and card spend increases drove bankcard balances up 6.6% in the fourth quarter, primarily due to the 10.9%

year-over-year growth rate in subprime balances.<sup>3</sup>

 Bankcard lenders appear to be lowering their credit exposure, as originations decreased in all risk tiers except super prime.<sup>3</sup>

<sup>3</sup>TransUnion Financial Services Industry Insights Report Q4, 2017

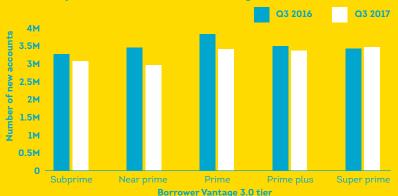


#### Total Number of New Bankcards

#### **Campaign Strategy Recommendation**

- As a result of lower originations across all risk tiers except super prime, issuers may consider shifting emphasis of their acquisition strategies to target consumers who may be more receptive to balance transfer offers.
- When targeting balance transfer offers, consider which balance and utilization behaviors and credit tiers best fit your target profile.

- Consider those likely to have lower-than-average available card balances and/or higher than average utilization.
- Consider targeting an audience by average likelihood to be in-market for a new card.



#### Number of New Bankcard Accounts, by Risk Tier

# **Credit Card Audiences**

#### High-income consumers in-market for credit card

Measures average likelihood to be in-market for a new credit card/open a credit card account within the next three months and have an estimated household income over \$100,000.

# Credit card in-market propensity

Measures average likelihood to be in-market for a new credit card account within the next three months.

#### Available balance

Measures average available balance of all credit cards.

#### **Card utilization**

Measures average current utilization for all credit cards.

#### Seasonality of spend

Measures average total activity low to high by quarter, as a percentage of the past 12 month spend.

#### Retail credit card account balance

Measures average total retail account balance.

#### Retail credit card utilization

Measures average current utilization for all retail credit cards.

### Use Case CREDIT CARD

#### Your campaign goal

Increase new card activation for balance transfer offers.

#### Your ideal prospects

- Consumers most likely to be in-market for a new card within the next 90 days.
- Consumers most likely to have lower-than-average available card balances.

#### Credit Card In-market Propensity



### **AUTO LOAN FAST FACTS**

Auto lending is stabilizing after years of rapid growth, due in part to responsive underwriting. Originations continue to fall at a faster rate than previous years and, as a result, balance growth is slowing. Delinquencies remained steady, which is reflective of the continued tightening of underwriting, particularly for prime and below-prime risk tiers.<sup>3</sup>

- Originations were down 4.8% year-over-year in Q3 2017, the fifth consecutive quarter of year-over-year declines. This is the first quarter since 2009 that a decline was seen across all five credit tiers.<sup>3</sup>
- Total auto loan balances increased by 5.5% year-overyear, the lowest year-over-year

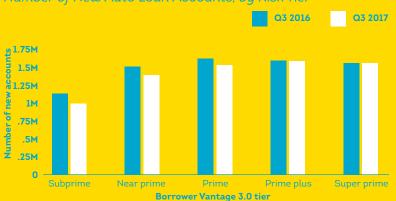
growth rate seen since Q2 2012's 5.3% growth rate.<sup>3</sup>

 Overall, quarterly results seem to confirm that the auto lending market is plateauing after years of robust growth as lenders continue to decrease their risk appetite.<sup>3</sup>

<sup>3</sup> TransUnion Financial Services Industry Insights Report Q4, 2017



#### Total Number of New Auto Loans



#### Number of New Auto Loan Accounts, by Risk Tier

#### **Campaign Strategy Recommendation**

Given the continued tightening of underwriting and decreased appetite for risk, auto lenders may consider shifting their acquisition strategy to focus on audiences likely to fall into lower risk tiers.

# Auto Audiences

# Male consumers in-market for auto loan

Likelihood of male consumers to be in-market for a new auto loan within the next three months.

# Female consumers in-market for auto loan

Likelihood of female consumers to be in-market for a new auto loan within the next three months.

# High-income in-market for auto loan

Likelihood of consumers with an estimated household income over \$100,000 to be in-market for an auto loan within the next three months.

#### Auto loan in-market propensity

Measures average likelihood to be in-market for a new auto loan within the next three months.

# Auto refinance in-market propensity

Measures average likelihood to be in-market to refinance an auto loan within the next six months.

#### Active and open auto loans

Measures average number of active, open auto loans.

#### Auto loan balance

Measures average auto loan balance amount for open auto loans.

### Use Case AUTO LOAN

#### Your campaign goal

Acquire new prime to super prime auto loan customers.

#### Your ideal prospects

- · Consumers likely to be in-market for a new auto loan.
- Consumers who fall within a specified average aggregated credit tier.

#### Auto Loan In-market Propensity



#### Average Aggregated Credit Tiers

| Quartile | 1st Quartile | 2nd Quartile | 3rd Quartile | 4th Quartile |
|----------|--------------|--------------|--------------|--------------|
| Credit   | Subprime     | Subprime to  | Near prime   | Prime to     |
| tier     |              | near prime   | to prime     | super prime  |

Originations are down, likely due to a decrease in refinance activity as interest rates continue to rise. As a result, average new account balances are down in spite of increasing home values.<sup>3</sup>

- While Millennials may delay home purchasing by a few years, 74% of Millennials who do not already have a mortgage plan to purchase homes at some point.<sup>4</sup>
- Q3 2017 saw a 15.2% year-overyear decrease in the number of new accounts, likely due to a decrease in refinancing activity as interest rates continue to rise.<sup>3</sup>
- The number of consumers with a mortgage balance in Q4 2017 is up 2.1% over Q4 2016. Thus,

while Q3 may have seen a decrease in new account growth, the past year has seen an overall increase in the number of consumers with access to credit.<sup>3</sup>

• With an increase in home prices over the past year, total mortgage balances also evidenced solid growth of 6.2% year-over-year in O4 2017. This is the highest year-over-year growth rate seen since 2009 and brings total balances back to 2009 levels.<sup>3</sup>

<sup>3</sup>TransUnion Financial Services Industry Insights Report Q4, 2017. <sup>4</sup>TransUnion Millennial Survey, 2017

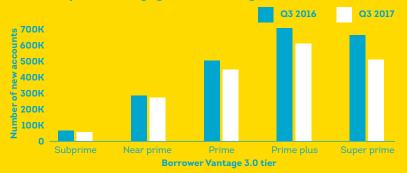
#### **Campaign Strategy Recommendation**

Use TransUnion audiences to target consumers most likely to be in-market for a new mortgage or home equity loan product.



Total Number of New Mortgages

#### Number of New Mortgage Accounts, by Risk Tier



# Mortgage Audiences

#### High-income consumers in-market for a mortgage

Likelihood of consumers with estimated household income over \$100,000 to be in-market for a mortgage within the next three months.

#### Young consumers in-market for a mortgage

Likelihood of consumers age 25-34 to be in-market for a mortgage within the next three months.

#### Mortgage loan in-market propensity

Measures average likelihood to be in-market for a mortgage within the next three months.

#### High-income consumers in-market for a home equity loan

Likelihood of consumers with estimated household income over \$100,000 to be in-market for a home equity loan within the next three months.

#### Home equity loan in-market propensity

Measures average likelihood to be in-market for a home equity loan within the next three months.

#### Number of mortgages

Measures average number of all active, open mortgages (e.g., 1st and 2nd positions).

#### **Potential equity**

Measures average balance as compared to original loan amount. Used as a proxy for home equity.

### Use Case MORTGAGE

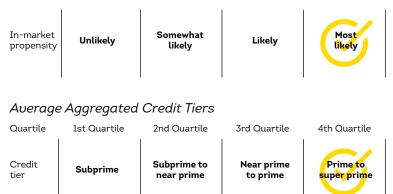
#### Your campaign goal

Acquire young home buyers for new mortgage products.

#### Your ideal prospects

- Young consumers (age 25-34) most likely to be in-market for a new mortgage.
- Consumers who fall within a specified average aggregated credit tier.

#### Young Consumers In-market for a Mortgage



# **Consumer Property Audiences**

With data on over 106M residential properties, TransUnion can help you target consumers based on their property purchase and ownership attributes like first time and recent home buyers, recent mortgage borrowers, purchase price, loan type, home value, and length of ownership and residence, along with physical characteristics, such as dwelling type, home and lot size, home age and more:

#### Recent first time home buyers

Indicates consumers who have purchased a home within the last 90 days and have not owned property in the last three years (FHA first time home buyer definition).

#### **Recent home buyers**

Indicates consumers who have purchased a home within the last six, nine or twelve months.

#### **Recent mortgage borrowers**

Indicates borrowers who originated a mortgage within the last six, nine or twelve months.

#### **Purchase price**

Indicates purchase price of a home in tiers ranging from under \$100K to greater than \$1M.

#### Mortgage loan transaction type

Indicates a purchase or refinance.

Home owner type Indicates a home owner or renter.

#### Home value

Indicates value of a home in tiers ranging from under \$100K to greater than \$1M.

#### Length of ownership

Indicates length of home ownership in tiers ranging from less than 1 year to more than 15 years.

#### **Physical characteristics**

Property physical attributes including dwelling type (single or multi-family), home and lot size, year built and other characteristics, such as presence of pool, type of roofing, garage size, climate control and more.

### Use Case CONSUMER PROPERTY

#### Your campaign goal

Reach consumer residents in older homes who may be in-market for a home equity line of credit.

#### Your ideal prospects

 Consumers who live in homes built before 2000 and who are more likely to be in-market for a home equity line of credit.



#### Year Built

#### Home Equity Loan In-market Propensity



## **PROPERTY & AUTO INSURANCE FAST FACTS**

To support a customer-centric experience, insurance carriers are increasingly dependent on digital advertising for their acquisition programs.

TransUnion research suggests that consumers with nonstandard risk scores are more likely to interact with online insurance offers.<sup>5</sup>

- 74% of consumers shop online for insurance.<sup>6</sup>
- 25% purchase their policy online.<sup>6</sup>
- 50% close through an agent.<sup>6</sup>
- 22% phone a call center to close.<sup>6</sup>
- 30% of auto insurance shoppers change carrier.<sup>6</sup>





<sup>5</sup>TransUnion analysis of performance data. <sup>6</sup>JD Power, *2016 Insurance Shopping Study* 

#### **Campaign Strategy Recommendation**

Targeting audiences based on likelihood to meet insurance risk criteria and recent quote activity, carriers can focus their ad spend on prospects with lower risk and higher profitability.

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# Insurance Audiences Auto, Property & Life Risk Tiers

## Property

# High-income consumers by property insurance risk tier

Measures average property insurance score of consumers with an estimated household income over \$100,000 based on aggregated property insurance scores averaged across a geographical area.

# Average aggregated property insurance risk tiers

Measures average aggregated property insurance score of consumers across a geographical area.

## Autos

#### High-income consumers by auto insurance risk tier

Measures average auto insurance score of consumers with an estimated household income over \$100,000 based on aggregated auto insurance scores averaged across a geographical area.

# Average aggregated auto insurance risk tiers

Measures average aggregated auto insurance score of consumers across a geographical area.

#### NEW INSURANCE AUDIENCES

## Life



# Average aggregated life insurance risk tiers

Measures average life insurance score of consumers, based on aggregated life insurance scores averaged across a geographical area.

#### Average life insurance loyalty

Measures average likelihood of consumers to continue their life insurance policy for at least 3 years based on aggregated life insurance persistency scores across a geographical area.

#### Insurance shopping indicators

Measures average amount of insurance shopping activity in a micro-geography in the past 3, 6, 9, 12, 18, or 24 months.

## Use Case PROPERTY INSURANCE

#### Your campaign goal

Acquire new property and casualty customers with a low-risk profile.

#### Your ideal prospects

- Consumers who have a lowerthan-average property risk score.
- Consumers who are likely shopping for an annual policy within the next three months.

#### Average Aggregated Property Insurance Risk Tiers

| Quintile   | 1st Quintile | 2nd Quintile | 3rd Quintile | 4th Quintile | 5th Quintile |
|------------|--------------|--------------|--------------|--------------|--------------|
| Loss ratio | Very high    |              |              | Low          | Very low     |

# Insurance Shopping Indicators–Average Insurance Shopping in the Past Nine Months

| Quintile          | 1st Quintile | 2nd Quintile | 3rd Quintile | 4th Quintile | 5th Quintile |
|-------------------|--------------|--------------|--------------|--------------|--------------|
| Activity<br>level | Very low     |              |              | High         | Very high    |

# Small Business Audiences

Access data on over 25 million unique businesses from over 70 B2B data sources.

## **SMALL BUSINESS FAST FACTS**

- Small employers comprise 99.7% of all employer firms in the U.S.<sup>7</sup>
- **50%** of workers in the private workforce run or work for a small business.<sup>7</sup>
- **29%** of small businesses have used a credit card to finance their capital needs in the last 12 months.<sup>7</sup>
- 34% have used a bank loan (large, community, credit union) to finance their business expenses in the past 12 months.<sup>7</sup>
- **25%** of individuals in the total U.S. population are a part of the small business community.<sup>7</sup>

<sup>7</sup>NSBA 2017 Mid-Year Economic Report

TransUnion audiences connect advertisers with small business decision makers to:

- Prospect small business target audiences, including decision makers.
- Cross-sell small business services to existing customers.

# You Can Prospect at Scale Using TransUnion Audiences

Use TransUnion's wide assortment of small business audiences to meet your specific campaign goals

- Whether shopping for an insurance quote, applying to finance a fleet of business cars or buying new IT equipment, business executives are continually investing in their businesses.
- TransUnion helps you target business owners and executives for your next B2B campaign.

## **Small Business Prospecting**



# Small business owners average aggregated credit tiers

Prime to super prime-4th quartile Near prime to prime-3rd quartile Subprime to near prime-2nd quartile Subprime-1st quartile

Measures average aggregated credit score of small business owners based on credit scores averaged across a geographical area (ZIP+4).

#### Small business owners estimated household income

Less than \$50,000 \$50,000-\$74,999 \$75,000-\$99,999 \$100,000-\$124,999 \$125,000-\$149,999 \$150,000-\$174,999 \$175,000-\$199,999 More than \$200,000

Measures average estimated household income ranges of small business owners in a geographical area (ZIP+4).

# New Audiences

## **Financial Status**

#### Company net worth

Indicates company net worth (also called net assets) and is the total assets minus total outside liabilities of a business.

#### Corporate card account propensity

Indicates the likelihood that a business has and uses corporate credit card(s).

#### Business financial health propensity

Indicates the likelihood of ongoing financial health of a business.

#### **Business growth classification**

Classifies relative growth of a business in comparison to its industry peer group-growing (growth of 10% or more), mature (growth between 0% and 10%), or static/declining (0% or less growth).

# **Firmographics**

#### Women-owned business

Identifies businesses owned by women.

#### **Business classification**

Classifies businesses as non-profit or for-profit.

# Commercial Property

# Commercial property ownership type

Classifies business financial responsibility (own vs. lease) with respect to the physical site.

# Commercial equipment lease propensity

Indicates the likelihood that a business has commercial equipment lease(s).

# Commercial mortgage loan propensity

Indicates the likelihood that a business has and uses commercial mortgage loan(s).

# Commercial auto loan propensity

Indicates the likelihood that a business has and uses commercial auto loan(s).





# Small Business Audiences

#### **Employment title**

Chairman CEO/C Level Executive Executive Owner President Professional/Medical

#### **Company location**

Small business location by state

#### Annual company revenue

Up to \$250,000 \$250,001-\$500,000 \$500,001-\$1,000,000 \$1,000,001-\$3,000,000 \$3,000,001-\$10,000,000 More than \$10,000,000

# Total number of company employees

Up to 2 employees 2-4 employees 5-9 employees 10-49 employees 50-100 employees More than 100 employees

#### Industry vertical business classifications based upon SIC/NAICS codes

Business and Professional services Construction Financial services Government Healthcare Non profit Personal services Retail SOHO

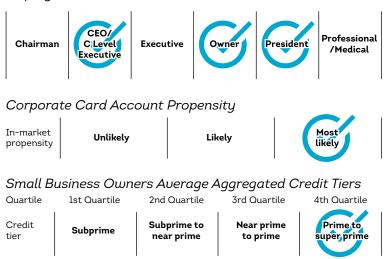
### Use Case SMALL BUSINESS PROSPECTING

#### Your campaign goal

Target small business owners and executives for new card offers.

#### Your ideal prospects

- Consumers likely to be in-market for a corporate card.
- Business owners who fall within a specified average aggregated credit tier.



#### **Employment Title**

# Small Business Cross-Sell

# Cross-sell individual consumers who are also business owners

- The small business market is widely viewed as a largely untapped revenue source for the financial services industry.
- TransUnion small business audiences can help identify small business prospects within an advertiser's first-party data.
- By intersecting small business audiences with existing first-party audiences, a new cross-sell audience can be created to deliver targeted campaigns.



### Use Case SMALL BUSINESS CROSS-SELL

#### Your campaign goal

Target small businesses within existing customers to cross-sell small business and credit card products.

#### Your ideal prospects

- Existing customers who would be interested in offers unique to small business.
- Decision-makers such as business owners and executives.

#### **Employment Title**







# Audience Access

## You can access audiences through these platforms.

\*Not all audiences may be available through every platform. If you have questions about activating your TransUnion Audiences please contact us at tu\_digital@transunion.com

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|  | Oath                              | 62 |
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|  | Twitter                           | 64 |

## **Adobe Audience Manager**

Adobe Audience Manager is a data management platform (DMP) that enables publishers, brands and agencies to build unique audience profiles and syndicate high-value audiences across any digital channels in real time.

Audience Marketplace is a groundbreaking feature of Audience Manager providing unified access to audience data from leading data providers.

With Audience Marketplace and Audience Manager users can:

- Continually discover and organize new, valuable segments for smarter targeting and personalization.
- Activate across the ecosystem of their choice within the Adobe Experience Cloud and beyond.

- Make ad campaigns more productive by targeting specific segments on any platform, bridging the worlds of ad tech and marketing tech together for the first time.
- Source data from a simple, yet powerful end-user experience.

Audience Marketplace is a neutral destination for clients to evaluate data that performs best in their campaigns-across any channel, at any time.

Adobe does not sell data or own data, so buyers and sellers have complete control.

TransUnion audiences are available in Adobe Audience Manager by subscribing to the TransUnion data offerings.



How to find TransUnion audiences on Adobe Audience Manager

- Navigate to the Audience Marketplace section on the left navigation bar of the Audience Manager user interface.
- 2 *Click* the Marketplace sub-menu.
- **3** Search for "TransUnion" using the search bar OR sort and browse the listed data offerings in alphabetical order until you find "TransUnion" data offerings.
- 4 Select a TransUnion offering to review details and subscribe (turn on the data offering). Select other TransUnion data offerings to add more audiences to your campaign.

#### ADOBE AUDIENCE MARKETPLACE

#### DIGITAL MARKETING OPTIMIZATION

Increase ROI by extending TransUnion audiences across multiple Adobe Experience Cloud Solutions. Using Adobe Audience Manager as the central management console, you can integrate TransUnion audiences into key Adobe Experience Cloud Solutions such as:

#### Adobe Target

Optimize site and application content for different audience segments, using A/B and multivariate testing, to increase conversion and engagement.

#### Adobe Experience Manager

Personalize site and application content based on audience segments to drive greater engagement and higher revenue per user.

#### **Adobe Analytics**

Import your existing web analytics segmentation framework into Adobe Audience Manager to enrich and extend these segments with audiences.

#### Adobe Media Optimizer

Increase the ROI on your paid media campaigns by targeting audience segments created using Adobe Analytics and data across programmatic search, display and social channels, with creative optimization.

## Facebook

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Facebook has unparalleled reach, with 236 million people visiting monthly in North America.

Now with TransUnion's aggregated financial data– available through a partnership between TransUnion and Oracle | Datalogix–you can identify the optimal Facebook audience for your digital marketing campaign by selecting audiences most likely to have interest in your offer and the ability to act on it.

TransUnion consumer insights are aggregated, contain no personally identifiable information and are matched to Facebook in a privacy-safe manner.

Visit Facebook.com/business to learn more about Facebook.

Facebook partners with Oracle | Datalogix for targeting. To include TransUnion audiences in a targeting campaign with Facebook, you'll work with Oracle | Datalogix to order an audience.

Before you get started, be sure to have your Facebook Account ID ready.

#### 1 Visit https://www.oracle.com/ cloud/data-hotline.html.

#### 2 Fill out the form

3 In the first open text field, include your Facebook Ad Account ID(s) and indicate that you would like access to all TransUnion audiences.

The data hotline team will enable the TransUnion Audiences in your Facebook account within 1-5 business days. You may also reach the hotline team with any questions at: thedatahotline@oracle.com.

## Google

# DoubleClick Bid Manager



DoubleClick Bid Manager gives you access to top-tier inventory across screens and formats, and the real-time insights you need to make your buys count.

Reach always-connected consumers when and where it matters with our complete programmatic buying platform. TransUnion has a single integration that allows TransUnion audiences to be accessed across DoubleClick<sup>™</sup> Platforms like Bid Manager and DFP for Publishers and also on AdWords and YouTube Reservation buys. Highlights include:

- Precise targeting and optimization
- A single access point
- Cross-screen made simple
- Premium video inventory
- Industry-leading fraud protection

To access TransUnion audiences:

- 1 Log in to Partner account.
- 2 Navigate to selected advertiser.
- 3 *Select* specific line items where you would like to include TransUnion data.
- 4 Scroll down to find "Add Targeting" under Line Item Details.
- 5 *Choose* Audience Lists from the drop down.
- 6 Choose "1st & 3rd Party" tab and "Third Party" in the 'All Types' drop down.
- 7 Search for your chosen audience by entering it into the open field.

## LiveRamp IdentityLink™ Data Store



#### Target the right audience

Build an omnichannel view of the customer journey and connect data across the LiveRamp partner ecosystem, including TransUnion consumer finance and small business audiences, so you can recognize and target consumers across channels, platforms, and devices.

#### **Reach and flexibility**

With 400+ marketing platform integrations, LiveRamp's extensive partner network gives buyers the ability to utilize IdentityLink across the marketing ecosystem.

# Optimize the customer experience

Deliver the most relevant marketing messages to optimize each customer's engagement with your brand by onboarding to your preferred personalization platform, all while respecting consumer privacy.

#### Understand the omnichannel impact

Measure the impact of every marketing touchpoint throughout the customer journey by delivering the omnichannel view to your measurement platform to understand how to best allocate budgets and optimize strategies.

The LiveRamp IdentityLink Data Store makes it easy to access TransUnion's consumer finance and small business audiences. With IdentityLink Data Store, you can access over 400 TransUnion audiences and utilize them for audience targeting, modeling, and reporting & analytics.

## LiveRamp IdentityLink™ Data Store *continued*

How to access TransUnion audiences on the Data Store:

- 1 Log in to connect.liveramp.com.
- **2** *Houer* over the Data Store icon on the left.
- 3 Select Buy Data.
- 4 Search or filter on the top by:
- Platform availability
- Data providers
- Permitted use cases
- Country availability
- Request status
- Include restricted
- 5 Click check boxes of select segments.
- 6 Click Request Segments.

Please note: Segments will still need to be distributed (via the "Out" section of Connect) in order to be usable in end platforms.

## Nielsen Marketing Cloud



Nielsen Marketing Cloud<sup>®</sup> is the leading provider of data technology powering the digital marketing ecosystem.

Our unified customer profiles connect identities across all channels and devices-including display, video, audio, offline, mobile and TV. With our audience segments, which reach over five billion unique users and devices, marketers can engage consumers with personalized messages at scale.

As a member of the NAI, IAB, trustE, Council for Accountable Advertising, and Ghostery's Open Data Partnership, Nielsen Marketing Cloud adheres to privacy-compliant advertising practices. All TransUnion audiences are organized under the Nielsen Marketing Cloud.

- 1 *Search* for Nielsen Marketing Cloud in your ad/media platform.
- 2 *Locate* the TransUnion and TransUnion B2B segments.
- **3** *Find* the categories within each taxonomy.

#### **Consumer Audiences**

TransUnion>Credit Card, Mortgage, Auto

#### **Small Business Audiences**

TransUnion B2B>Company Location, Employment Title, etc.

## BrightRoll from Oath



BrightRoll delivers programmatic tools to help buyers and sellers make the most out of digital advertising. As the leading programmatic ad platform, we can help you meet and exceed your video, display, and native advertising goals.

#### BrightRoll DSP

With proprietary data from Yahoo, sophisticated targeting capabilities, and access to premium inventory, the BrightRoll DSP is uniquely positioned to help your ad campaigns succeed.

#### BrightRoll from Oath

TransUnion audiences are available on BrightRoll DSP. To access:

- 1 Log in to BrightRoll DSP.
- 2 *Select* Audiences on the left hand side.
- **3** *Click* Audience Builder and Composite Audience.
- 4 Navigate to Third Party> TransUnion and create your audience.

## **Oracle® Data Cloud**

Oracle Data Cloud delivers the richest understanding of consumers across both digital and traditional channels based on what they do, what they say, and what they buy.

The Audience Data Marketplace enables leading brands to personalize and measure every customer interaction and maximize the value of their digital marketing. TransUnion audiences are available under branded audiences on the BlueKai Audience Data Marketplace portal.

- 1 Log in at partner.bluekai.com.
- 2 Select "New Audience."
- 3 Then select + "Branded Data" or search for TransUnion.
- 4 *Choose* the TransUnion audiences that best fit your needs.

If you need help, the Data Hotline team can guide you. Reach out to: thedatahotline@oracle.com and you'll get a same-day response.

### Twitter



These partner audiences can also be combined with lookalike targeting, giving you the ability to expand the reach of your campaigns to people who have interests similar to those in your partner audience. In addition, you have the option to exclude partner audiences from your campaigns, if you only want to target customers who haven't purchased a category or brand in the past. To access TransUnion small business audiences provided by Acxiom on Twitter:

- 1 Log in to http://ads.twitter.com.
- 2 *Select* Create New Campaign on the top right-hand side.
- 3 *Click* +Add Behaviors to select your targeting criteria.

Under Select Your Audience, select Browse Categories and then choose Business. Target the business audiences which are most relevant for your campaign.

If additional audiences are needed, you can email, tu\_digital@transunion.com with your request and Twitter handle.



TransUnion

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# We see information not just for what it is, but for what it can help people achieve.

For more information about TransUnion Audiences please email us at tu\_digital@transunion.com

# **Activate Your** TransUnion Audiences Today

**Email us** to schedule a training or to learn more about how to put TransUnion Audiences to work.

tu\_digital@transunion.com www.transunion.com/audiences